

## **Appendix B**

### **Summary of the Community Assembly responses**

#### **Question 1**

**Were you previously aware that Chesterfield Borough Council offers concessionary rates on the following services?**

	<b>Yes</b>	<b>No</b>
<b>Bulky Waste</b>	40%	60%
<b>Leisure</b>	55%	45%
<b>Pest Control</b>	40%	60%
<b>Theatres</b>	65%	35%

#### **Question 2**

**Which services do you think Chesterfield Borough Council should offer concessions on?**

	<b>Yes</b>	<b>No</b>
<b>Bulky Waste</b>	85%	15%
<b>Leisure</b>	70%	30%
<b>Pest Control</b>	80%	20%
<b>Theatres</b>	70%	30%

### **Summary of Comments to the questions:**

**If you think that concessions should be offered, on what basis should they be offered?**

and

**If you think concessions should not be offered on services why is this?**

- Concessions should be given on the basis of need by the applicant.
- Concessions should not be based on age solely but on disability and income, there are lots of well off pensioners.
- I think bulky waste and pest control should be paid for in full regardless of income or age.
- Concessions should be given on the basis of need by the customer.
- Low income only. Although me and my wife are OAP's we and many other elderly people can afford to pay the full price.
- There is at this time limited finance available, and we think that concessions should only be made available on necessities and then only to those who genuinely cannot afford them.
- Concessions should only be offered to children and students in full time education on leisure services and theatres. Except for children and students all other people have an income from wages allowances, pensions.
- Bulky waste collection should be reduced for the disabled, also for older people.
- Concessions for those on low income. Seems to be an assumption that elderly are financially disadvantaged, this is not necessarily so.

- Concern that removing concessions for bulky waste and pest control will lead to infestations and fly tipping.
- Support for concessions for disabled for bulky waste and pest control.
- We must keep the Winding Wheel and Pomegranate open at all costs
- Theatres are for pleasure and not an essential service.
- I think bulky waste and pest control should be paid for in full regardless of age.
- Support for concessions over 60, under 18 and on low income <£15,000.
- Theatres, its only entertainment. But support for concession based on being 60+.
- Concessions should only be offered to children and students in FTE on leisure and theatres.
- I don't generally agree with concessions for the elderly. A large number of over 65s are better off than younger people. It does include, though, those who are living solely off of state pensions who should definitely receive concessions.
- It should be based on income – and not just for those out of work. I'm not sure how you would evidence that though for people who are working and on low income (a sector which should be given high priority!) I assume that under-18s would receive concessions on Theatre / Leisure services.
- (Concessions) only for over 65's in the case of disability and or low income, some pensioners are financially very well off.

- To stop fly tipping offer concessions to all age groups on bulky waste collections. Also pest control as building infestations could spread if not controlled.
- Low income only.